

User Support Specialist Career Studies Certificate

Program Coordinator:

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ITN 106	Micro. Operating Systems	3
ITN 107	PC Hardware & Troubleshooting	3
ITE 182	User Support/Help Desk Principles	3
ITN 113	Active Directory (Windows Server)	3
ITE 140	Spreadsheet Software ¹	3
Total Credits		15

Total minimum credits for Career Studies Certificate 15

¹ Recommended IT Elective



Students who complete ITE 140 are eligible to test for Microsoft Office Specialist (MOS) Excel 2016 Certification.

- Students who complete ITN 106 are eligible to test for CompTIA A+ Certification (Part 1 of 2).
- Students who complete ITN 107 are eligible to test for CompTIA A+ Certification (Part 2 of 2).